

# Order Return Form



Customer name: .....

## ORDER INFORMATION

### CUSTOMER ADDRESS

Order number: .....

Country:.....

Order date: .....

Postal code: ..... City/ Town: .....

Products received (date):.....

Address:.....

Phone number (incl. prefix): .....

Return parcel tracking No.: .....

### Want to return an item? Please read carefully below!

Please complete this form and *return it with the items to the address specified below, depending on your country*. Don't forget also to **send us a picture/scan at [cs@beeraddicted.com](mailto:cs@beeraddicted.com)** so we can help you with processing your return faster! All postal or courier charges are **at the cost of the customer**. If an exchange or replacement is required an email will be sent when the items are despatched and checked by our team. If for any reason the item(s) are out of stock, a refund will be issued. An email will be sent to confirm the refund has taken place. Please allow up to 10 working days after the email date for the funds to appear in your account. Please note we will only refund using the original payment method used (i.e. Credit card / bank transfer/ Gift Card).

Item code	Item description	Quantity returned	Return code*	Comments

\*Return codes: A = Exchange required (please provide also size required), B = Product not required, C = Item is of poor quality, D = Product was not ordered

**Please prepare the items you want to return, pack them well and send them via post or courier to one of the following addresses, depending on where you live:**

#### **For Bulgaria:**

Bulgaria, Sofia region, 2227 Bozhurishte, Bozhurishte Economic Zone, 19 Simeon Petrov Str., Metrica warehouse, for BeerAddicted.com

#### **For Romania:**

Romania, judetul Ilfov, 077095 Dragomiresti- Vale, Parcul Logistic WDP, str. Piersicului nr. 1, Cladirea 2, Depozitul Mediapost Hit Mail, for BeerAddicted.com

#### **For Greece:**

Greece, 19400 Koropi, 8th Km Varis Koropiou Avenue, BIZ Logistics, for BeerAddicted.com

**Also in Greek:** 19400, Κορωπί, Ελλάδα, 8ο χλμ. Βάρης – Κορωπίου, BIZ Logistics

#### **For Hungary, Croatia, Slovenia, Slovakia, Czech Republic:**

Hungary, 1116 Budapest, Barázda u. 42, Mixpakk warehouse, for BeerAddicted.com